

Kitchen Display

Live expo board — bump, line done, hold/fire, recall, and urgency.

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Owners · managers · supervisors

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Overview

The kitchen display (KDS) is a live **expo board** for food tickets.

Flow: **New** → **Start (optional)** → **tap lines or Bump** → **Recall if needed**.

KDS is on **Growth** and above. Use a dedicated kitchen tablet.

Simple rules

Do this	What happens
Start	Ticket is cooking
Tap a line	That item is done
Pause on a line	Hold it; play to fire
Bump	Whole ticket done (all devices)
Done tab	Today's bumped tickets; Recall brings one back
All day tab	Item totals for today

Age colours: green → amber → red. Oldest tickets first. Light/dark and sound toggles are in the toolbar.

Combine tabs

Combining clears the source from KDS and can print a void/merge slip. Tell the pass if paper already printed.

Troubleshooting

Issue	Check
No tickets	Kitchen flag on product; Park/sent; Growth plan
Print skipped	Native app + LAN printer

